

Bridgend Independent Professional Advocacy (IPA) Pilot Scheme 2017.

Golden Thread Advocacy Programme were engaged to support development of commissioning plans for IPA services. **Stakeholder event** held Oct 2016 (18 orgs represented inc ABMU, IMCA and IMHA services, independent voluntary and paid advocates and representative groups e.g. Carers Centre, BAVO, Citizen Advice Bureau). The range of advocacy services represented:



Pilot Scheme Service Specification drafted to compliment existing IPA services (e.g. LD, IMCA, NHS complaints, etc) and to include 3 service elements:

Pilot Service 1: Advocacy Hub including referral service, development of Awareness-raising materials and a Data Collection & Monitoring System for all clients groups

Pilot Service 2: IPA for Adults entering or receiving Social Services with **Specialist Support or Communication needs:**

- Physical Disabilities (PD)
- Sensory Impairment (SI)
- Mental Health (MH)
- People with dementia

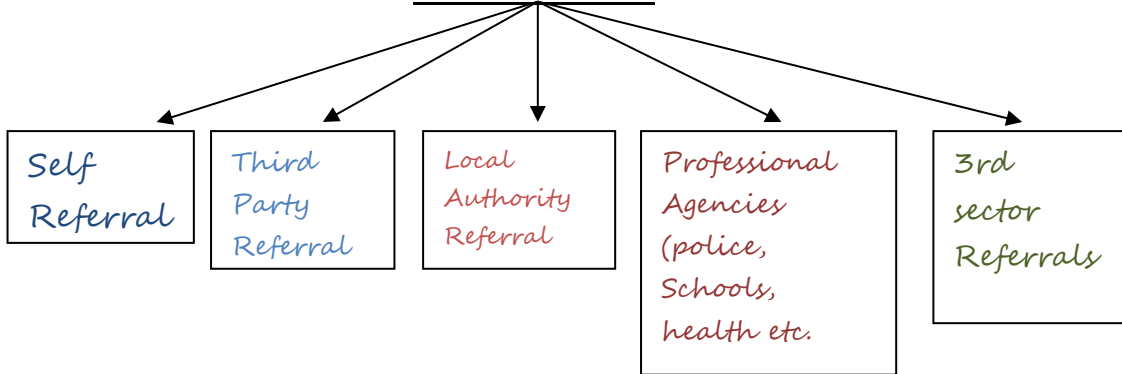
Pilot Service 3: Access-all IPA for all other eligible adults entering or receiving Social Services including (but not limited to):

- Older People (including Care Home residents)
- Carers
- Protected characteristics (including language and ethnicity, gender, sexuality)
- Other eligible service users in the community

The pilot scheme will learn from the National Approach developed for Children's Advocacy which has a developed a National Reporting Template.

The Advocacy Hub function will act as a signposting and information resource and will assist in monitoring service usage and outcomes. The evaluation of the Pilot Scheme will help identify source/location/client groups and will inform a longer-term advocacy service model.

Referral Routes



Informal, Community and Commissioned Advocacy Providers

All organisations work together - all aware of what each other do.
Range of advocacy services including informal, peer, formal and IPA.

